StrateCision, Inc.

Printing to PDF files in LTC Quote and LTC Advisor

Some users of StrateCision's LTC Quote and LTC Advisor programs have reported problems trying to print output as Adobe Acrobat PDF files, using their installed PDF print drivers. Whether an individual user is able to print to a PDF file seems to depend on which version of Adobe Acrobat they have, and also on the details of how it was installed. We are working on this problem and hope at some point to have a solution for it. Note that our LTC Quote Plus program does not have this problem, and is able to print to the Acrobat PDF print drivers.

Until an integrated solution is developed, we have found a free PDF printer driver that appears to work reliably with LTC Quote and LTC Advisor. The driver is called PDFill, and is available at <u>www.pdfill.com</u>. We recommend downloading and installing their PDFill Form Filler with PDF Writer (the print driver) and PDF Tools. You will also have to download a program called GhostScript, which is needed to use PDF Writer, and for which a download link is provided.

Once installed, an entry named "PDFill PDF Writer" appears in your printer list, and can be selected from within LTC Quote and LTC Advisor using the Printer Setup option. We have been able to create PDF output on computers where we could not do so using the Adobe printer drivers. Also, in cases where your output creates multiple pdf files, the PDF Tools in the package will let you merge these into a single PDF file for emailing or saving.

The PDF Writer can be used without having Adobe Acrobat, so that users of LTC Quote Plus who do not have Acrobat can also take advantage of these tools to create PDF output.

If you install PDFill, please let us know your experience with it. You can send us email at <u>help@LTCA.com</u>. The driver works well for us, but we would like to hear from users whether it allows them to create PDF output from LTC Advisor and LTC Quote.